

Terms & Conditions: Quotation

Your booking is accepted subject to the following terms and conditions and by confirming your booking you accept that these terms & conditions will apply.

Agency

Murrays Coaches, Buses & Limousines (MCBL) provides ground transport services throughout Australia via the combined fleets of Murrays United Coaches & Limousines and Murrays Coaches, Limousines and Mini Buses.

Quotation

Prices are current at the time of quotation and subject to availability at the time of booking. All quoted prices include GST. MCBL reserves the right to pass on, without notice, any increases that may occur in any applicable airport charges, road tolls, entry fees or parking charges.

Amendments

Any amendment to your booking after confirmation can only be accepted subject to availability. MCBL reserves the right to charge an amendment fee in respect of any change to your booking in addition to any other applicable charges in relation to the amendment.

Extensions

You are responsible for any charges levied by suppliers in respect of extra time in the event that your booking does not run to schedule. This includes any extra charges levied where you choose to extend the duration of your booking and include charges for flight and/or traffic delays.

Cancellations

In an event that you cancel your booking. MCBL reserves the right to charge a cancellation fee as follows:

- Bookings cancelled greater than 4 days prior to travel: up to 25% of the value of the booking
- Bookings cancelled between 4 days prior to travel and the day of travel, but not on the day of travel: up to 50% of the value of the booking
- Bookings cancelled on the day of travel: up to 100% of the value of the booking

In addition to any cancellation fee charged by MCBL you will also be responsible for payment of any charges levied by suppliers in respect of the cancelled booking. In all cases the total fee charged will not exceed the value of the booking.

Liability

MCBL has no liability for any act, omission or default, whether negligent or otherwise of any supplier. We have no liability for any loss or damage occasioned by the negligence, act or omission of any supplier or other third party. In circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements, subject to the following.

Nothing in these terms excludes, restricts or modifies any consumer guarantee, right or remedy conferred on you by the Australian Consumer Law, Schedule 2 of the *Competition and Consumer Act 2010 (Cth)*, or any other applicable law that cannot be excluded, restricted or modified by agreement. To the fullest extent permitted by law, the liability of MCBL for a breach of such a non-excludable guarantee is limited, at MCBL's option, to: (a) in the case of goods, any one or more of the following: (i) the replacement of the goods or the supply of equivalent goods; (ii) the repair of the goods; (iii) the payment of the cost of replacing the goods or of acquiring equivalent goods; or (iv) the payment of the cost of having the goods repaired; or (b) in the case of services: (i) the supplying of the services again; or (ii) the payment of the cost of having the services supplied again.

Other Conditions of Booking

- **Food & Beverage Consumption:** Food & Beverages are not to be consumed on any vehicle without prior approval. In such circumstances payment of a bond may be required to cover the risk of damage to the vehicle. Your responsibility for any damage is in accordance with these terms and conditions.
- **Damage to Vehicle:** You are responsible for any charge levied by a supplier in respect of any damage caused to a vehicle as a direct result of your booking. You will not be responsible for payment where damage was caused by the actions of any employee of the supplier. In all case the driver of any vehicle will have the discretion to stop the vehicle and disembark those passengers engaging in unacceptable or unruly behavior.
- **Smoking:** Smoking is not permitted by law on any vehicle supplied by MCBL.

Credit Card Charges

In the event of payment via credit card, MCBL will charge an additional fee of up to 3.23% of the value of the booking according to the type of credit card used.