



Covid-19 Risk Assessment & Management Plan

During the Covid-19 event, Murray's has continued to provide a safe transport option for Government agencies, Corporations, Schools, Professional sport leagues and the public.

Murray's has a dedicated team of staff who have developed a Business Management Plan and Risk Assessment Controls, which are guided by Government and Industry bodies. Those policies are flexible to incorporate customer requirements and reviewed regularly.

Like many businesses we have had to make difficult decisions, including reducing the size of our operational fleet and workforce to ensure business continuity. We are fortunate to have a strong operational framework as well as a pending pipeline of work.

We remain committed to working with our customers and to offer fair and flexible terms around postponements or cancellations of booked services so that you can book Murray's with confidence.

This information forms part of our Covid-19 response within our Safety Management Framework.

Measure	Controls
Physical Distancing	<ul style="list-style-type: none"> The number of passengers who can travel safely together is to be determined by a risk assessment which takes in to account the travel type and the profile of the group Sneeze shields behind the driver have been fitted in coaches Seating plans to aid physical distancing onboard the coach are available for client use Passenger manifest or a seating plan to be supplied by any customer for contact tracing purposes.
Driver	<ul style="list-style-type: none"> Drivers are issued Personal Protective Equipment for use each shift including disposable gloves, cleaning and sanitising equipment, hand sanitizer and face masks Front row behind the driver to remain vacant at all times Subject to a daily fit-for-work process that includes temperature and an alcohol breath test as well as Covid-19 specific questions Driver first to exit and last to enter
Pick up / Drop off	<ul style="list-style-type: none"> Logistic Job Manager will assess drop off/pick up locations to ensure suitable area to remain compliant with Government Health Directions for Public Gatherings Route planning to contemplate maximum single session driving time of 2hrs, consideration to fresh air breaks in the itinerary to also allow for additional cleaning
Fresh air circulation	<ul style="list-style-type: none"> Air conditioning completely refreshes cabin air every few minutes The direction of the airflow is ceiling to floor We recommend "fresh air breaks" be scheduled on longer journeys. This also gives the driver an opportunity to complete a high-touch surface clean of the cabin
Enhanced Cleaning Procedures	<ul style="list-style-type: none"> Staff trained in practical Covid-19 cleaning skills and by a theoretical framework to support cleaning procedures. A regular cleaning regime of surfaces and spaces has been implemented Use of trusted chemicals, supplied by existing supply channels Pre-trip-checks ensure coach has been deep cleaned prior to first job of the day
Ultra Low Volume Fogger	<ul style="list-style-type: none"> We have invested in ULV Fogger units available in each of our depots Fogging penetrates surfaces by producing a very fine, small particle mist with a chemical formulation to kill pathogenic microbes including Covid-19 and thoroughly disinfecting hard to reach areas. Each vehicle interior is completely fogged at the end of every day as part of the daily deep clean
Onboard the Vehicle	<ul style="list-style-type: none"> Hand sanitiser is supplied onboard each coach, in each stairwell Increased daily cleaning of the high-touch surfaces in the cabin PPE available including sanitation kits Behind the driver sneeze shields are fitted in coaches Signage inside and out of vehicle will remind passengers of their obligations Passengers should board the coach to be seated rear to front then exit front to rear at all times adhere to recommended Health guidelines for personal sanitation and hygiene practices

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If you would like more information please speak to your dedicated account manager or contact us using the details below.

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