

Covid-19 Risk Assessment & Management Plan



During the Covid-19 event, Murrays has continued to provide a safe transport option for Schools, Government agencies, Corporations, Professional sport leagues and the public.

Murrays has a dedicated team of staff who have developed a Business Management Plan and Risk Assessment Controls, which are guided by Government and Industry bodies. Those policies are flexible to incorporate customer requirements and reviewed regularly.

Like many businesses we have had to make difficult decisions, including reducing the size of our operational fleet and workforce to ensure business continuity. We are fortunate to have a strong operational framework as well as a pending pipeline of work.

We remain committed to working with our school customers and to offer fair and flexible terms around postponements or cancellations of booked services so that you can book Murrays with confidence.

We continue to offer services for:

- Excursions and day trips
- Camp transfers
- Full packaged excursions to Canberra and other destinations
- Sport team transport
- AM and PM Route services

This information forms part of our Covid-19 response within our Safety Management Framework.

Environment	Controls
In coach	<ul style="list-style-type: none"> • Signage inside and out of vehicle will remind passengers of their obligations • Increased daily cleaning of the high-touch surfaces in the cabin • PPE available including sanitation kits • Sneeze shields fitted in coaches • Seating plans to aid physical distancing onboard the coach are available for client use • Hand sanitiser is supplied onboard coaches in each stairwell
Pick up/ Drop off	<ul style="list-style-type: none"> • Logistic Job Manager will assess drop off/pick up locations to ensure suitable area to remain compliant with Government Health Directions for Public Gatherings • Route planning to contemplate maximum single session driving time of 2hrs, consideration to fresh air breaks in the itinerary to also allow for additional cleaning
Cleaning	<ul style="list-style-type: none"> • Staff trained in practical Covid-19 cleaning skills and a theoretical framework to support cleaning procedures. • A regular cleaning regime of surfaces and spaces has been implemented • Use of trusted chemicals, supplied by existing supply channels • Pre-trip-checks ensure coach has been deep cleaned prior to first job of the day
Ultra Low Volume Fogger	<ul style="list-style-type: none"> • We have invested in ULV Fogger units available in each of our depots • Fogging penetrates surfaces by producing a very fine, small particle mist with a chemical formulation to kill pathogenic microbes including Covid-19 and thoroughly disinfecting hard to reach areas. • Each vehicle interior is completely fogged at the end of every day as part of the daily deep clean
Driver	<ul style="list-style-type: none"> • Issued PPE including disposable gloves, cleaning equipment, hand sanitizer and face masks • Front row to remain vacant behind the driver • Driver first to exit and last to enter • Driver will stay physically distanced from the group throughout duration of job • Subject to a daily fit-for-work process that includes temperature and an alcohol breath test as well as Covid-19 specific questions • Drivers hold a current Driver Authority as well as a current Working with Children (WWC) Check • Annual assessment of driving capabilities
Passengers	<ul style="list-style-type: none"> • Understand and acknowledge the Conditions to Board declaration questions posted on the exterior of the coach. This includes to not travel if you are unwell • Should board the coach to be seated rear to front then exit front to rear • Adhere to recommended Health guidelines for personal sanitation and hygiene practices
Fresh Air Circulation	<ul style="list-style-type: none"> • Air conditioning completely refreshes cabin air every few minutes • The direction of the airflow is ceiling to floor • We recommend "fresh air breaks" be scheduled on longer journeys. This also gives the driver an opportunity to complete a high-touch surface clean of the cabin

If you would like more information please speak to your dedicated account manager or contact us using the details below.